Solutions for Youth Employment
How Organizations Can Adapt to Virtual Operations during COVID19
Tools for E-learning and Remote Work
May 14, 2020 | 11:00am – 12:00pm EST | Webex
A platform to enable learning for everyone, everywhere
Learning is key to growth & prosperity

Bridge the skill gap
Help current and upcoming workforce gain necessary skills and provide access to meaningful jobs

Empower the under-served
Help deprived communities achieve better quality of life via vocational training and after school program on foundational and life skills

Driving awareness
Educate target communities on multiple of topics to engage and drive change in behavior
Enabling learning at scale is challenging

- Limited Infrastructure
  Low end shared devices and limited connectivity

- Geographically distributed learners
  Lack mentorship

- Lack of standardization
  Budget constraints

- Low Digital Literacy
  First time PC and mobile users
Microsoft Community Training

Overview

An Azure powered Learning app to enable organizations to run community learning programs.

Support personalized community learning at scale with affordable, easy-to-manage technology, limited infrastructure, robust security and privacy protection.

Available as a managed solution from Azure Marketplace

Self-serve, n-click setup in less than an hour. No IT overhead for deployment & management

Designed & optimized for mobile-first and mobile-only audiences

Cloud solution + white-labeled endpoints – responsive web app, Mobile app, APIs

Leverage to enable learning scenario in Microsoft Teams

No licensing fee; Customers pay only for platform hosting
Learning Made Easy

Clean and visual interfaces provide an intuitive and engaging learning experience for learners of all backgrounds.
Anytime, anywhere learning

Supports learning in low bandwidth networks and even offline. Learners can access courses anytime, anywhere from their choice of device.
Enable your grassroots

User management and monitoring tools for your managers, ground staff and facilitators to reach out to your distributed communities and drive adoption and engagement of your learning programs.
Make it your own

User Personalize the look and feel of your learning portal. Configure content and users as per your needs. Integrate with your existing systems.
Assess and Measure

Out-of-the-box reports and exhaustive instrumentation. Create rich custom reporting to track progress and measure outcomes.
Pricing

Pay as you grow

Training at scale can be expensive. Microsoft Community Training brings down costs by ensuring you only pay for what your learners consume. We charge no licensing fee.

Nonprofits are eligible for a $3500 annual Azure credit that they can use towards Microsoft Community Training consumption.

https://communitytraining.microsoft.com/pricing/
340K Registered Users
1.77M Course Enrolments
1.04M Course Completions
53% New Azure Customers
70 Active Customers
09 Teams Deployment
Thank you

For more details visit
https://www.microsoft.com/communitytraining
HOW ORGANIZATIONS CAN ADAPT TO VIRTUAL OPERATIONS DURING COVID-19

TOOLS FOR E-LEARNING AND REMOTE WORK

SAP Litmos

Juan Cuadros, Vice President Global COE and Litmos Presales, SAP
Agenda

Adapting to Virtual Operations and Remote Work

Adapting to Learning Remotely

Use Case

Available Offers
Adapting to Virtual Operations and Remote Work
Adapting to Virtual Operations and Remote work

A step-by-step approach

1. Planning & Preparation
   - Understand Technology
2. Launch
3. Execute
4. Iterate and Improve
5. Accept Reality
6. Commitment to Change
7. Team
Understanding Technology: a few tips for better outcomes

Find Expertise
- In-House
- Recruit Volunteers
- Pro Bono Consulting

Avoid Complexity
- Ease of Use
- Self Service Model
- Low/No Connectivity

Think Longer Term
- Time limited offers
- Post Covid-19
- Total Cost over time

Mind Security & Privacy
- Cybersecurity needs
- Continuity
- Privacy
  - Data
  - Communications
Adapting to Virtual Operations and Remote work

Access learning paths and courses for guidance on best practices for working remotely, maintaining hygiene and mental wellness for workers, and develop leadership with the Remote Readiness and Productivity Academy.

Access is free for anyone who needs it:

https://remote-readiness.litmos.com/global-signup
Adapting to Learning Remotely
Adapting to Learning Remotely

- Provide online help and support
- Locate and curate existing content
- Make usage quick and easy
- Create new content quickly
- Promote collaborative learning
- Automate training assignment and delivery
- Ensure data and identify security
- Deliver on any device, anytime, anywhere
- Track usage and engagement

Community: Learners Educators
Effective Content: a few tips

- Microlearning – very brief & specific
- Use Video Whenever Possible
- Make Engaging – Think “Tik Tok”
- Do Not Convert In Person Training (ILT)
- Live Web Training if Bandwidth Allows
Ease of Use on Any Device, Anywhere, Any Time
Special Considerations for Low Bandwidth / No Connectivity

• Learning Platform should be:
  • Lightweight
  • Mobile native - SmartPhone / Tablet

• Course content is top factor
  • Use of Video
  • Designed for Mobile

• Offline Capabilities are Key
Use Case
Use Case for African Farmers: atingi

- **Project:** Initiative by German Minister of Economic Cooperation & Development under the name atingi to bring agricultural learning and business practices to remote regions in Africa.
- **Scope:** Up to 100,000 external users and up to 50 Admins-internal users
- **GIZ** is a non-profit entity in the public sector. Mostly German government funded.
Welcome to your personal learning space

Bienvenue dans ton espace d'apprentissage personnel

Username

Password

- Show Password

- Remember me on this computer

Login

I've forgotten my username/password
Available Offers
SAP Contribution to All Organizations

• 100% Free – No Strings Attached.
• Email data not used – will be deleted.
• Will be Available until end of June/2020

https://remote-readiness.litmos.com/global-signup
SAP LITMOS FREE TRIAL:

No risk, obligation, or credit card required.

https://www.litmos.com/cx-trial

Self Service Trial Model:

If you would like to continue to use for free for 10 more weeks, please send an email referencing this presentation to: juan.cuadros@sap.com
Thank you.

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